

Meeting Minutes | Health Care Policy Committee

Thursday, September 15, 2016 | 10:00 a.m.

200 Arbor Lake Dr., Columbia, SC 29223 | Second Floor Conference Room

Minutes Approved October 20, 2016

Board Members Present: Mr. Frank Fusco, Mr. Steve Heisler, Mr. Joe “Rocky” Pearce, Chairman, and Mr. Audie Penn

Others Present for All or a Portion of the Meeting: Sara Bailey, Peggy Boykin, Phyllis Buie, Amber Carter, Sarah Corbett, Kevin Crosby, Jennifer Dolder, Georgia Gillens, Denise Hunter, Megan Lightle, Heather Muller, David Quiat, Jacalin Shealy, Rob Tester, Travis Turner, Stephen Van Camp, and Justin Werner from the South Carolina Public Employee Benefit Authority (PEBA); Wayne Pruitt from the State Retirees Association of South Carolina; Catherine Adair, Brooks Goodman, Dr. Will Harms, Sarah Martin, Karen Patton, and Dr. Shawn Stinson from Blue Cross Blue Shield of South Carolina; Robin Scott from Express Scripts, Inc.; Kipper Linville from Novo Nordisk, Inc.; and Thompson Kinney from Milliken Law Firm.

I. Call to Order

Chairman Rocky Pearce called the PEBA Health Care Policy Committee (Committee) meeting to order at 10:00 a.m., and stated that the public meeting notice was posted in compliance with the Freedom of Information Act.

II. Adoption of Proposed Agenda

Mr. Steve Heisler made a motion, which was seconded by Mr. Frank Fusco, and approved unanimously, to adopt the proposed Committee meeting agenda.

III. Approval of Meeting Minutes- August 18, 2016

Mr. Heisler made a motion, which was seconded by Mr. Audie Penn, and approved unanimously, to approve the August 18, 2016, Committee meeting minutes.

IV. Telehealth Introduction

Ms. Sarah Martin, from Blue Cross Blue Shield of South Carolina (BCBSSC), led a discussion related to a new telehealth benefit that will be available to State Health Plan (SHP) members effective January 1, 2017. Blue CareOnDemand will enable members to connect with board-certified physicians via telecommunications and video technology. Ms. Martin noted that telehealth is not a replacement for a member’s primary care physician, but allows members to be seen for urgent care issues when their primary care physician is not convenient or available, or as an alternative to an emergency room visit. Ms. Martin stated that doctors review a member’s medical history; ask pertinent questions to address member concerns; provide treatment plans; and prescribe medications as needed. Ms. Martin reported that 85 percent of Blue CareOnDemand visits resolve a member’s issue completely. If a member’s issue cannot be resolved, they will be rerouted back to their primary care physician for follow-up.

Following the telehealth presentation, the Committee viewed a live demonstration of Blue CareOnDemand, and had the opportunity to connect to a physician via video technology.

V. Old Business/Director's Report

Ms. Peggy Boykin, PEBA's Executive Director, stated that the 2016 Benefits at Work (BAW) conference was held August 29, 2016, through September 1, 2016, at the Columbia Metropolitan Convention Center, and was a huge success with over 1,100 benefit administrators and employers attending.

Ms. Sarah Corbett, Chief Operating Officer, reviewed a presentation that she provided at the BAW conference related to the State Health Plan and the benefits of getting involved in employees' health. The presentation also provided an overview of the Rally platform that will begin January 1, 2017. Ms. Corbett explained that Rally is a very dynamic and interactive digital health program designed to engage members and help them stay healthy through personalized challenges and rewards.

VI. Adjournment

There being no further business, and upon motion by Mr. Fusco, which was seconded by Mr. Heisler, and approved unanimously, the Committee meeting adjourned at 11:40 a.m.