



2024 Contact Connection Directory

Vendor	Program(s)	Address for benefits administrators' use	Benefits administrators' contact(s)	Address for subscribers' use	Subscribers' contact(s)
BlueCross BlueShield of South Carolina www.statesc.southcarolinablues.com www.companionbenefitalternatives.com	State Health Plan	State Health Plan P.O. Box 100605 Columbia, SC 29260-0605	Customer service: 800.868.2520 803.736.1576 Fax: 803.264.4204 Website/supplies: Andrew Keese 803.264.1955	State Health Plan P.O. Box 100605 Columbia, SC 29260-0605	Customer service: 800.868.2520 or 803.736.1576 Weight management/chronic disease management: 855.838.5897, option 2 Behavioral health provider/population health management assistance: 877.505.7390
	Medi-Call	BlueCross BlueShield of SC AX 650 I-20 Alpine Road Columbia, SC 29219	Customer service: 800.925.9724 803.699.3337 Fax: 803.264.0183 Website/supplies: Edde Journey 803.264.3738	BlueCross BlueShield of SC AF 650 I-20 Alpine Road Columbia, SC 29219	800.925.9724 803.699.3337 Fax: 803.264.0183
	Behavioral health	State Health Plan P.O. Box 100605 Columbia, SC 29260-0605	Customer service: 800.868.2520 803.736.1576 Fax: 803.714.6456 Website/supplies: Scottie Claiborne 803.382.5791	State Health Plan P.O. Box 100605 Columbia, SC 29260-0605	Customer service: 800.868.2520 or 803.736.1576 Precertification: 800.868.1032 Case management, behavioral health coaching: 800.868.1032 ext. 25835
	Dental Plus Basic Dental	BlueCross BlueShield of SC P.O. Box 100300 Columbia, SC 29202	Customer service: 888.214.6230 803.264.3702 Fax: 803.264.7739 Website/supplies: Andrew Keese 803.264.1955	BlueCross BlueShield of SC P.O. Box 100300 Columbia, SC 29202	Customer service: 888.214.6230 or 803.264.7323 Fax: 803.264.7739

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Selman & Company www.selmantricareresource.com/sc	GEA TRICARE Supplement Plan	One Integrity Parkway Cleveland, OH 44143	Client management: Yolonda Roulette 440.527.6265 yroulette@selmanco.com Enrollment: 800.638.2610, Option 1	Claims address: Selman and Company Attn: Claims P.O. Box 14043 Lexington, KY 40512	Customer service: 800.638.2610, Option 1 9 a.m. – 7 p.m., Mon-Fri Customer service fax: 440.646.9336 Customer service email: memberservices@selmanco.com
Express Scripts www.Express-Scripts.com	Prescription Drug Program Express Scripts Medicare		Client service team: 855.612.3128 Website/supplies: 855.612.3128	State Health Plan Prescription Drug Program Express Scripts Attn: Commercial Claims P.O. Box. 14711 Lexington, KY 40512-4711 Express Scripts Medicare Express Scripts Attn: Medicare Part D P.O. Box 14718 Lexington, KY 40512-4718	Customer service: 855.612.3128 800.716.3231 (TTY)
EyeMed www.eyemedvisioncare.com/pebaoe	State Vision Plan	EyeMed 4000 Luxottica Place Mason, OH 45040	Customer service: 877.735.9314 Benefits administrator client service team: agray4@eyemed.com Health fair/open enrollment event support: openenrollment@eyemed.com Account Manager: Jason Swanson Cell: 513.262.2618	EyeMed 4000 Luxottica Place Mason, OH 45040 Out-of-network claims: EyeMed Vision Care Attn: OON Claims P.O. Box 8504 Mason, OH 45040-7111	Customer service: 877.735.9314

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MetLife www.metlife.com/scpeba	Basic Life/AD&D Optional Life/AD&D Dependent Life-Spouse/AD&D Dependent Life-Child	Statement of Health applications: MetLife Statement of Health Unit P.O. Box 14069 Lexington, KY 40512-4069 Fax: 859.225.7909 SOHSubmissions@metlife.com Retiree continuation: MetLife Recordkeeping and Enrollment Services P.O. Box 14401 Lexington, KY 40512-4401 888.507.3767 Claims: MetLife Group Life Claims P.O. Box 6100 Scranton, PA 18505-6100 Fax: 570.558.8645 lifecclaimssubmit@metlife.com	Statement of Health: 800.638.6420, option 1 Retirees: 888.507.3767 Claims: 800.638.6420 Conversion: 877.275.6387 Fax: 866.545.7517 Escalated issues: Stephanie Brisker 770.407.2436 scpeba@metlife.com	Statement of Health applications: MetLife Statement of Health Unit P.O. Box 14069 Lexington, KY 40512-4069 Fax: 859.225.7909 SOHSubmissions@metlife.com Retiree continuation: MetLife Recordkeeping and Enrollment Services for Retirees P.O. Box 14401 Lexington, KY 40512-4401 Claims: MetLife Group Life Claims P.O. Box 6100 Scranton, PA 18505-6100 Fax: 570.558.8645	Statement of Health: 800.638.6420, option 1 Retirees: 888.507.3767 Claims: 800.638.6420 Conversion: 877.275.6387 Fax: 866.545.7517
Standard Insurance Company www.standard.com/mybenefits/scpeba	Basic Long Term Disability Supplemental Long Term Disability	Claims: The Standard P.O. Box 2800 Portland, OR 97208 Medical underwriting: The Standard Attn: Medical Underwriting 900 SW Fifth Avenue Portland, OR 97204	Claims inquiries: 800.628.9696 Fax: 800.437.0961 Medical evidence: 800.843.7979 Day-to-day assistance and health fair/open enrollment event support: Jenny Vu 971.321.5007 jenny.vu@standard.com Account management: Leslie Huffman 971.321.6708 lhuffman@standard.com	Claims: The Standard P.O. Box 2800 Portland, OR 97208 Medical underwriting: The Standard Attn: Medical Underwriting 900 SW Fifth Avenue Portland, OR 97204	Claims inquiries: 800.628.9696 Fax: 800.437.0961 Medical evidence: 800.843.7979 Continued benefits (conversion): 800.378.4668

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ASIFlex www.asiflex.com/SCMoneyPlus	Medical Spending Accounts, Dependent Care Spending Accounts Health Savings Accounts (HSAs) – payroll contributions only	ASIFlex P.O. Box 6044 Columbia, MO 65203	Customer service: 833.SCM.PLUS (833.726.7587) asi@asiflex.com Fax: 877.879.9038 Day-to-day Assistant Account Manager: Sarah Luebrecht 573.777.5633 888.602.4132, ext. 5633 SC@asiflex.com Account Manager: Gordon Sherard 573.239-9692 gsherard@asiflex.com Data Team Lead (payroll deduction file processing) Jason House SCdata@asiflex.com	Claims, direct deposits and other communication: ASIFlex P.O. Box 6044 Columbia, MO 65203	Customer service: 833.SCM.PLUS (833.726.7587) asi@asiflex.com Fax: 877.879.9038
HSA Central schsa.centralbank.net	Health Savings Accounts (HSAs)	ASIFlex P.O. Box 6044 Columbia, MO 65203	Customer service: 833.571.0503 Client Services Manager: Lorie Dulle 573.634.1243 loriel.dulle@centralbank.net Account Manager: Dave Meyer 573.634.1153 dave.meyer@centralbank.net	HSA Central P.O. Box 2825 Fargo, ND 58108	HSA Central Consumer Services: 833.571.0503 Fax: 855.839.9895