



EBS Enrollment File Upload Guide

Securely initiate multiple enrollment transactions in EBS for batch processing of new hires. This feature is available only for enrollment transactions, not changes or terminations. New hires can complete their insurance elections online and upload any required supporting documentation. Direct new hires to peba.sc.gov/new-employees. To assist with the online election process, provide the *Insurance Enrollment Guide for New Hires* flyer.

Step 1: Select **Enroll File Upload** in the left navigation menu. Review the File Upload Guidelines, then download the **Enrollment File Template**. Using the template, add the enrollment data to create your file. Refer to the File Upload Help for file layout requirements including data formatting.

To upload your completed file, select **Choose File**.

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BA RESOURCES

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Enrollment File Upload [File Upload Help](#)

E990000 - E990000

File Upload Guidelines

- Click the **File Upload Help** link for the enrollment file layout requirements.
- Download the enrollment file template:

The data file must be a file in either: **Excel File Format** (.xlsx extension), **Comma Separated Value File Format** (.csv extension).
- Ensure the data file meets all format requirements.
- Click **Upload File** to process the file and create the suspense transactions. This may take a few minutes.

Select the enrollment data file location and name

No file chosen

Step 2: Confirm the file is added, then select **Upload File**.

Select the enrollment data file location and name

Enrollment File Upload.xlsx

Step 3: If the file contains errors, a message will appear above your employer group number and name. An error report will also be provided. Under **View Error Report**, select either a webpage or PDF version to view the complete list of errors. Once you correct the errors on your file, upload the corrected file.

Enrollment File Upload

[File Upload Help](#)

The file contains errors. Review the Error Report, correct the file, and upload again.

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Enrollment File Template

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Select the enrollment data file location and name

No file chosen

View Error Report

Step 4: When the file is successfully uploaded, enrollment emails are sent to the employees listed in the file. Using the *Make your insurance elections* link in the email, employees can complete their new hire elections through MyBenefits and upload any required supporting documents.

Enrollment File Upload

[File Upload Help](#)

The enrollment file records have been uploaded successfully. The suspense transactions will be available on your EBS console the following business day.

The following business day, suspense transactions (*Pending Subscriber Enrollment*) will be available in EBS under the Suspended tab.

You can also view the suspense transactions in EBS under Inquiry -> Suspense Inquiry (Status = N).

Suspended
Acknowledgement
Approval
Current EBS
RFR

Manage Suspended Records

SSN	Name	Status	Due Date
xxxxx1234	TEST, EMPLOYEE A	Pending Subscriber Enrollment	2025-11-01

Suspense Inquiry

Group:

SSN	Name	Transaction Date	Transaction Time	Status
000-00-1234	EMPLOYEE A TEST	09-18-2025	15:28:10	N

Step 5: Monitor the Approval tab in EBS for the completed employee elections (*Pending Employer Approval*). Select the transaction, then **Continue**, to review and finally approve the transaction to submit it to PEBA for processing.

Suspended	Acknowledgement	Approval	Current EBS	RFR
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Records Needing Approval				
SSN	Name	Status	Supp. Docs?	Date
1234	TEST, EMPLOYEE A	Pending Employer Approval	No	2025-09-19 9:04:00

Approval Data

SSN: 000001234

Name: EMPLOYEE A TEST

Subscriber Type: Active Subscriber

Date Entered: 09-19-2025 Time: 09:04:00

Change Reason: MyBenefits Enrollment

Approval Status: Pending Employer Approval

Supporting Documentation Required: No

Continue

Delete

Review, upload supporting documentation and approve the transaction.

Delete this Transaction.

Step 6: If the employee elected a flexible spending account, you must also enter the total annual pay periods for the employee. Select the annual pay periods from the dropdown box.

Review Transaction

Total Annual Pay Periods for Member

Choose one ▼

Note: In order to approve this transaction you must enter the member's total number of pay periods per year. Please select the correct number in the drop-down button above.

Step 7: If supporting documents are required, you can add the documents and upload them on behalf of the employee before approving the transaction. If the employee uploaded the required supporting documents, view the documents to confirm accuracy and legibility. Notify the employee if additional documents are needed. If all required supporting documents are uploaded, mail nothing to PEBA.

Supporting Documents

Supporting Documents Required for this Transaction:

- Birth Certificate of added child(ren) showing the subscriber or spouse as the parent.

Supporting Documents Submitted:

- Chrysanthemum.jpg

View Delete

Note: Please review documents for accuracy and to ensure legibility. Once the transaction has been approved by PEBA, documents will no longer be available for viewing.

To Upload Supporting Documents:

- The maximum size for each uploaded document is 10 MB.
- Supported file types are JPG, GIF, PNG & PDF.
- File name can only contain letters, numbers, dash, underscore and space.
- You can **drag & drop** files to this webpage.
- Remove all password protection and document security restrictions before uploading. PEBA is unable to process protected documents.

Add Docs...

Upload All

Cancel All

Delete All

Step 8: Select **Approve** to submit the transaction to PEBA for processing.

Note: You must choose to either upload all documents or print and mail all documents with barcode to PEBA. If document(s) are uploaded, you will not receive a barcode. Additional documents cannot be uploaded once you have clicked 'Approve'.

Approve