

Resources for Insurance Information



PEBA

Customer Service: 888.260.9430

Retiree billing: 803.734.1696

peba.sc.gov

- Find information on all benefits.
- Read the *Insurance Summary* and *Insurance Benefits Guide*.

BlueCross BlueShield of South Carolina

Health and dental benefits

Customer Service (health): 800.868.2520

Customer Service (dental): 888.214.6230

StateSC.SouthCarolinaBlues.com

- Learn about your coverage.
- Find a provider.
- Check status of claims.
- Access your identification card.

Express Scripts

Prescription benefits

Customer Service: 855.612.3128

Medicare: 855.612.3128

www.Express-Scripts.com

- Check if a drug requires prior authorization and compare drug prices.
- Locate a network pharmacy.
- Refill and renew mail order prescriptions.
- Access your identification card.

EyeMed

Vision benefits

Customer Care Center: 877.735.9314

www.EyeMedvisioncare.com/pebaoe

- Learn about your coverage.
- Search for network providers.
- Set eye exam and contact lens change reminders.
- Access your identification card.

MetLife

Life insurance

Statement of Health: 800.638.6420, Option 1

Claims: 800.638.6420, Option 2

Continuation for retirees: 888.507.3767

Conversion: 877.275.6387

www.metlife.com/scpeba

- See your coverage information.
- Calculate your life insurance needs.

The Standard Insurance Company

Long term disability

Customer Service: 800.628.9696

Medical evidence: 800.843.7979

www.standard.com/mybenefits/scpeba

- Estimate your disability insurance needs.
- Calculate premiums.
- Learn how to convert a policy.



ASIFlex

MoneyPlus

Customer Care: 833.SCM.PLUS (833.726.7587)

www.ASIFlex.com/SCMoneyPlus

- Submit and view status of a claim.
- Submit documentation.
- View account details.
- Read secure account messages.

HSA Central

Health Savings Account

Consumer Services: 833.571.0503

schsa.centralbank.net

- Make HSA transactions and view account activity.
- View and manage your contributions.
- Take photos of your receipt for tax purposes.
- Scan items to see if they are eligible medical expenses.

Other helpful resources

Medicare

800.633.4227

www.medicare.gov

Social Security Administration

800.772.1213

www.socialsecurity.gov

Additional contact information

You can find additional contact information for our 2024 insurance vendors in the **Contact information** chapter of the [2024 Insurance Benefits Guide](#).