

# MetLife Advantages<sup>SM</sup>: No-cost Services When You Need Them Most



Your Optional Life insurance benefits include access to MetLife Advantages<sup>SM</sup> — a comprehensive suite of valuable services for support, planning and protection when you need it most at no cost to you. Learn more at [www.metlife.com/scpeba](http://www.metlife.com/scpeba).

## Face-to-Face Will Preparation Services

This service offers you and your spouse unlimited face-to-face or telephone meetings with an attorney from Hyatt Legal Plans' network of more than 15,000 participating attorneys to prepare or update a will, living will and power of attorney.

For more information, call 800.821.6400, 8 a.m. to 7 p.m., Monday-Friday. Advise the Client Service Representative that you are with PEBA (group number 200879) and provide the last four digits of your Social Security number.

## Face-to-Face Estate Resolution Services

Estate representatives and beneficiaries may receive unlimited face-to-face assistance with probating your and your spouse's estates. Beneficiaries can also consult an attorney from Hyatt Legal Plans' network of more than 15,000 participating attorneys for general questions about the probate process.

For more information, call 800.821.6400, 8 a.m. to 7 p.m., Monday-Friday. Advise the Client Service Representative that you are with PEBA (group number 200879) and provide the last four digits of your Social Security number.

## WillsCenter.com

This website helps you or your spouse prepare a will, living will, power of attorney and HIPAA Authorization form on your own, at your own pace, 24 hours a day, seven days a week.

Go to [www.willscenter.com](http://www.willscenter.com) and register as a new user. Follow the instructions to create your online document.

*This benefit is also available to you if you have only Basic Life insurance.*

## MetLife Infinity

This service helps you create a digital legacy for your beneficiaries, estate administrators and others who play important roles in your major life events. MetLife Infinity offers a unique way to capture and securely store your important documents, including deeds, wills and life stage planning documents, as well as photos and videos. You can also share important life events, milestones and other memorable activities for future use.

Visit [www.metlifeinfinity.com](http://www.metlifeinfinity.com) to learn more and to download.

## Funeral Planning Assistance

This service is designed to simplify the funeral planning process for your loved ones and beneficiaries to assist them with organizing an event that will honor a loved one's life, from a self-paced funeral planning guide to services, such as locating funeral homes, florists and local support groups.

Call Dignity Memorial 24 hours a day at 866.853.0954 or visit [www.finalwishesplanning.com](http://www.finalwishesplanning.com). You can also use this phone number to locate other important service providers.

## Face-to-Face Grief Counseling

You and your dependents can receive up to five private counseling sessions per event with a professional grief counselor to help cope with a loss, no matter the circumstances, whether it's a death, an illness or divorce. Sessions may also be held over the phone.

Call LifeWorks US, Inc. 24 hours a day, 7 days a week, at 888.319.7819.

## Total Control Account®

The Total Control Account (TCA) is a settlement option that provides your loved ones with a safe and convenient way to manage life insurance proceeds. They'll have the convenience of immediate access to any or all of their proceeds through an interest-bearing account with unlimited check-writing privileges. The Total Control Account also allows beneficiaries time to decide what to do with their proceeds.

Call MetLife at 800.638.7283, 8 a.m. to 6 p.m., Monday-Friday.

## Transitions Solutions

This service focuses on guidance and services around insurance and other financial products to help you and your family better prepare for your future in response to benefit-changing events.

Call MetLife at 877.275.6387, 9 a.m. to 6 p.m., Monday-Friday.

## Delivering the Promise®

This service is designed to help beneficiaries sort through the details and serious questions about claims and financial needs during a difficult time. MetLife has arranged for Massachusetts Mutual Life Insurance Company (Mass Mutual) financial professionals to be available for assistance in person or by telephone to help with filing life insurance claims, government benefits and assist with financial questions.

To be referred to a Delivering the Promise specialist, who will contact you directly, call 877.275.6387, Prompt 2.