MetLife AdvantagesSM: No-cost Services When You Need Them Most



Your Optional Life insurance benefits include access to MetLife Advantages[™]—a comprehensive suite of valuable services for support, planning and protection when you need it most at no cost to you. Learn more at www.metlife.com/scpeba.

Will Preparation

This service offers you and your spouse unlimited face-to-face or phone meetings with an attorney from MetLife Legal Plans' network of more than 18,000 participating attorneys to prepare or update a will, living will and power of attorney.

For more information, call MetLife Legal Plans at 800.821.6400, 8 a.m. to 7 p.m., Monday-Friday. Advise the Client Service Representative that you are with PEBA (group number 200879) and provide the last four digits of your Social Security number.

Estate Resolution Services

Estate representatives and beneficiaries can receive unlimited face-to-face assistance with probating your and your spouse's estates. Beneficiaries can also consult with an attorney from MetLife Legal Plans' network of more than 18,000 participating attorneys for general questions about the probate process. For more information, call MetLife Legal Plans at 800.821.6400, 8 a.m. to 7 p.m., Monday-Friday. Advise the Client Service Representative that you are with PEBA (group number 200879) and provide the last four digits of your Social Security number.

WillsCenter.com

This website helps you or your spouse prepare a will, living will, power of attorney and HIPAA authorization form on your own, at your own pace, 24 hours a day, seven days a week.

Go to <u>www.willscenter.com</u> and register as a new user. Follow the instructions to create your online document.

This benefit is also available to you even if you only have Basic Life insurance.

Funeral Planning Assistance

This service is designed to simplify the funeral planning process for your loved ones and beneficiaries to assist them with organizing an event to honor a loved one's life, from a self-paced funeral planning guide to services, such as locating funeral homes, florists and local support groups.

Call Dignity Memorial 24 hours a day at 866.853.0954 or visit www.finalwishesplanning.com. You can also use this phone number to locate other important service providers.

Grief Counseling

You and your dependents can receive up to five in-person private counseling sessions per event with a professional grief counselor to help cope with a loss, no matter the circumstances, whether it's a death, an illness or divorce. Sessions also may be held over the phone.

Call LifeWorks US, Inc. 24 hours a day, 7 days a week, at 888.319.7819.

Life Settlement Account

The Total Control Account (TCA) is a settlement option that provides your loved ones with a safe and convenient way to manage life insurance proceeds. They'll have the convenience of immediate access to any or all of their proceeds through an interest-bearing account with unlimited check-writing privileges. The Total Control Account also allows beneficiaries time to decide what to do with their proceeds.

Call MetLife at 800.638.7283, 8 a.m. to 6 p.m., Monday-Friday.



Transitions Solutions

This service focuses on guidance and services around insurance and other financial products to help you and your family better prepare for your future in response to benefit-changing events.

Call MetLife to be connected with Barnum Financial Group financial professionals at 877.275.6387, 9 a.m. to 6 p.m., Monday-Friday.

Delivering the Promise®

This service helps beneficiaries sort through the details and serious questions about claims and financial needs during a difficult time. MetLife has arranged for Barnum Financial Group financial professionals to be available for assistance in person or by phone to help with filing life insurance claims, government benefits and assist with financial questions.

To be referred to a Delivering the Promise specialist, who will contact you directly, call 877.275.6387, Prompt 2.