



State Optional Retirement Program (State ORP) service provider contacts

AIG Retirement Services

Participants

888.569.7055 (enroll by phone)
800.448.2542 (participant services)
scstateorp.aigrs.com/home

Field Service/Employers

Mandy Pittman, S.C. District Office Coordinator
Mandy.Pittman@aig.com
803.743.2020 or 800.647.4416 (office)
803.782.9061 (fax)

General mail

3710 Landmark Drive, Suite 104
Columbia, SC 29204

Empower Retirement (formerly MassMutual)

Participants

800.743.5274 (participant services)
www.massmutual.com/scorp

Field Service

Greta Waldron Butts, Participant Enroller Coordinator
803.659.8527 (office)

Hugh Kinlaw, Participant Enroller Coordinator
413.209.2128 (office)

General mail

P.O. Box 219062
Kansas City, MO 64121-9062

Employers

Chris Abel, Account Manager
Christopher.Abel@empower-retirement.com
860.562.2452

TIAA

Participants

800.842.2888 (enrollment support)
800.842.2252 (participant services)
www.tiaa.org/scorp

Field Service

Marc Anstrom, Sr. Director, Field Consulting Group
919.687.5256 (office) | 704.988.1470 (fax)

General mail

8500 Andrew Carnegie Boulevard
Charlotte, NC 28262

Employers

Robert McGuire, Client Services Manager
rmcguire@tiaa.org | 704.988.3461 (office)

Voya Financial

Participants

866.373.5338 (Retirement Service Center)
stateorp.voya.com

Field Service

Michael McFaul
mike.mcfaul@voyafa.com | 843.754.3814

Jody Van Hecke

jody.vanhecke@voyafa.com | 336.314.4635

General mail

One Orange Way
Windsor, CT 06095-4774

Employers

Catherine Healy-Wilkie, Client Relationship Manager
Catherine.Healy-Wilkie@voyafa.com | 781.796.9151

Employer help line for Voya Data Gateway contribution remittance

ID-GovtPayroll@voyafa.com | 866.667.1422